



Foreign Information Manipulation and Interference (Disinformation 2.0)

Based on Learnings from 30 Years at NATO

FRANKY SAEGERMAN



FRANKY SAEGERMAN

- **Head of Social Media. (2012-2016)**
- **Head Digital Insights. (2016-2020)**
- **Information Environment Analyst. (2020-2024)**



What is Disinformation?

What is Disinformation?

What is it not?

Opinion

DISINFORMATION

/disinfə'meiʃ(ə)n/ noun

1. *Deliberately distorted information that is secretly leaked into the communication process in order to deceive and manipulate*



Operation InfeKtion: How Russia Perfected the Art of War | NYT Opinion



The New York Times ✓
4.28M subscribers

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Ian Bradbury · 1st

21st century solutions for 21st century problems

35m · 🌐

OPPOSING VIEW ≠ DISINFORMATION

COUNTER EVIDENCE ≠ DISINFORMATION

POINTING OUT MISSTEPS ≠ DISINFORMATION

CHALLENGING POLICY ≠ DISINFORMATION

DIFFICULT INFORMATION ≠ DISINFORMATION

INFORMATION YOU DON'T LIKE ≠ DISINFORMATION

UNCOMFORTABLE INFORMATION ≠ DISINFORMATION

PROOF OF WRONGDOING ≠ DISINFORMATION



Foreign Information Manipulation & Interference

What is FIMI?

Foreign Information Manipulation & Interference

- Mostly **non-illegal** activities.
- **Deliberate** patterns of behaviour
- Content **threatens** or potentially **impacts** values, procedures and political processes.
- **Manipulative, intentional** and **coordinated**.

**Not all Disinformation is FIMI.
FIMI is not only Disinformation.**

Methodology?

ABC(DE) model

A Actors

Who is doing this?

Nation states
Conspiracy movements
Political groups
Commercial actors
Fandoms

B Behavior

What are they doing?

Fake personas
Coordinated posting
Co-opting authentic voices
Manipulated media
Memes and videos

C Content

What are they posting?

Political narratives
Divisive messaging
Hacked documents
Commercial spam
Scams and fraud

D Distribution

E Effect

Graphika



Narrative Intelligence

Automatically surface emerging narratives that drive online conversations and how they spread and grow.



Actor Intelligence

Identify and map the most influential actors, coalitions and their networks as well as their intent and motives.



Threat Intelligence

The Blackbird.AI Risk Index scores threats related to toxicity, polarization, automated networked activity, sexism, hate speech, and manipulation.

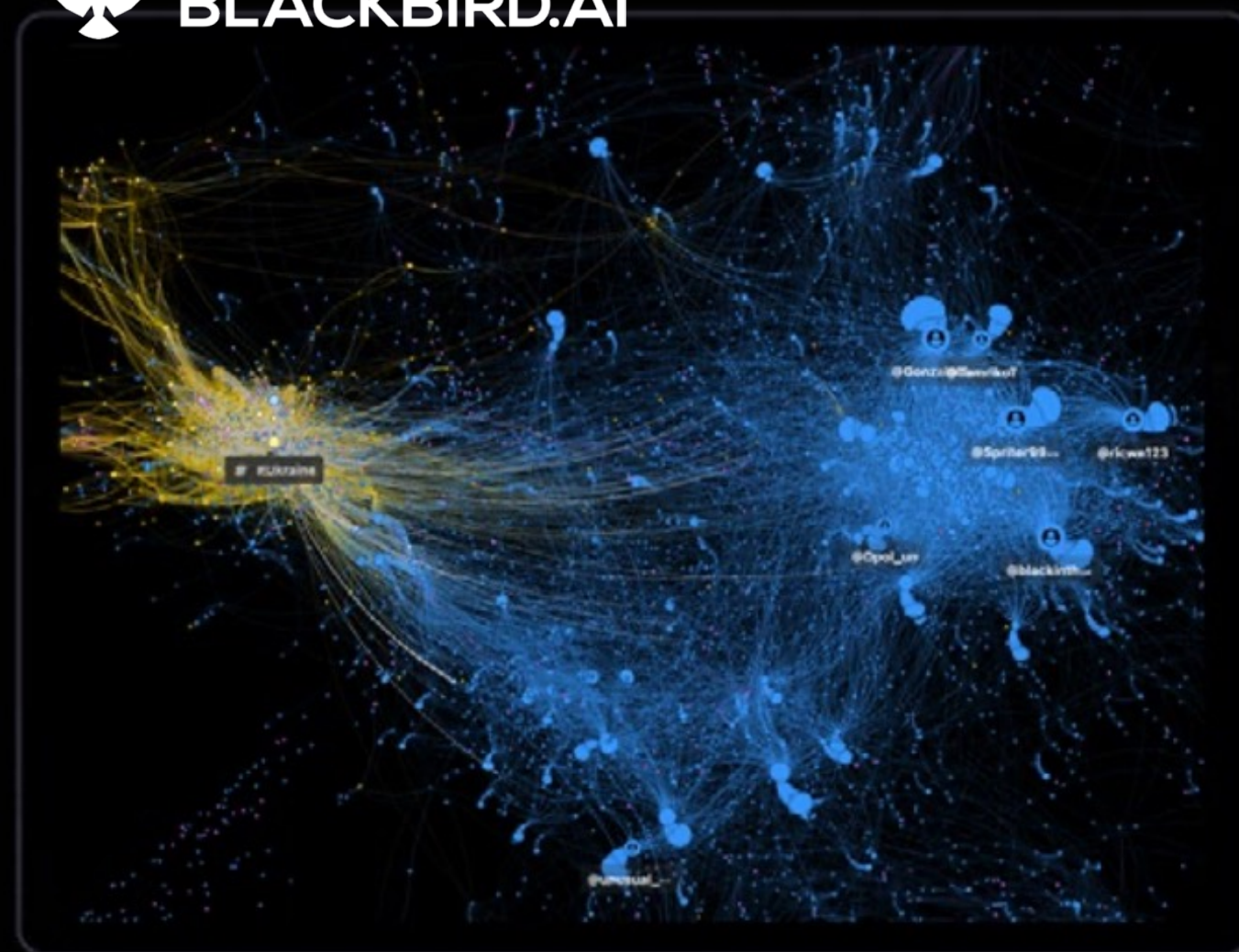


Impact Intelligence

Understand and predict the impact of ongoing harmful activity across the information landscape while measuring the success of mitigative efforts.



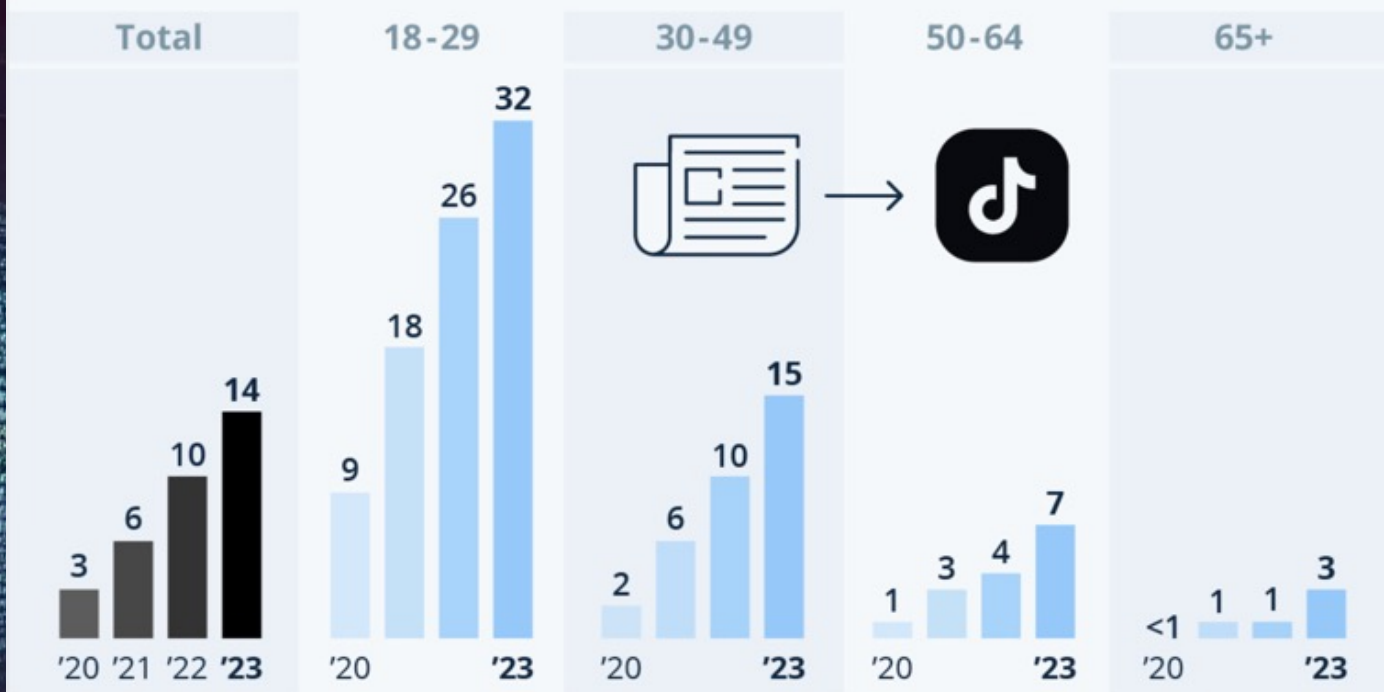
BLACKBIRD.AI



SOCIAL

More Americans Turn to TikTok for News

Share of U.S. adults who regularly get news from TikTok, by age group (in %)

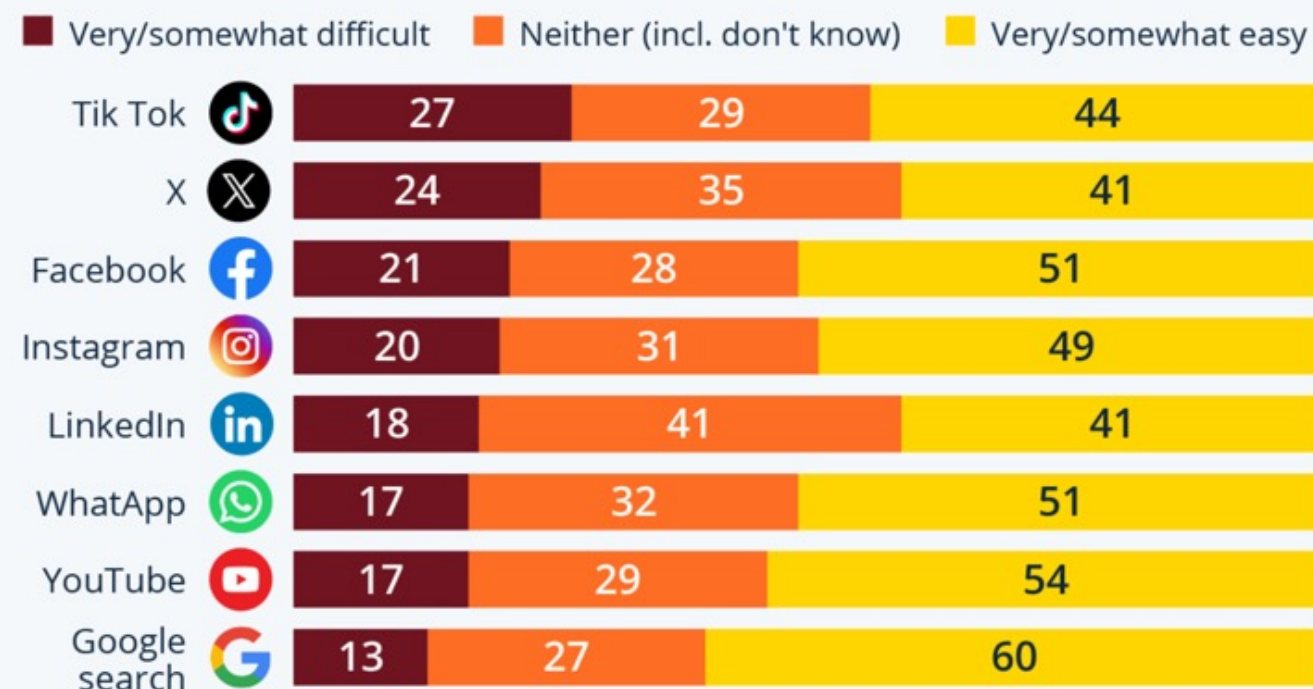


8,842 U.S. adults (18+ y/o) surveyed Sep. 25-Oct.1, 2023
Source: Pew Research Center



Social Media: Where It's Hardest to Tell Truth From Fake News

Share of respondents who find it difficult to identify trustworthy news on the following platforms (in %)



61,224-92,185 respondents (18+ y/o) per platform surveyed across 47 markets between Jan.-Feb. 2024. Respondents in India and Hong Kong were not asked about TikTok.
Source: Reuters Digital News Report 2024





Recurring Patterns

- **Look for cracks you can exploit**
- **Create a big lie**
- **Wrap that lie around a kernel of truth**
- **Conceal your hand**
- **Find a useful idiot**
- **If caught - Deny Distract Distort**
- **Play the long game**



Doppelganger

DOPPELGANGER



inspiration

www.theguardian.com

The Guardian

duplication

www.theguardian.co.com

The Guardian

17+ major media providers impersonated (Bild, 20minutes, Ansa, The Guardian, RBC Ukraine...)



amplification



organic



Fake profiles pushing Doppelganger in comment sections or tweets

1000+ fake Facebook profiles deleted

ads



Paid advertisement on social media platforms, linking to the fake story

115.000 USD

Millions of views

Targeting Germany, France

WWW.theguardian.co.com

Search jobs Sign in Search The Guardian International edition

News Opinion Sport Culture Lifestyle More

UK politics Education Media Society Law Scotland Wales Northern Ireland

Boris Johnson

Jonathan Freedland

Video: False Staging in Bucha Revealed!

CRIME SCENE

UK'S NUMBER ONE CRIME HOTSPOT

Democracy's greatest enemy: Prime Minister Boris Johnson

Evidence has emerged in the Ukrainian media confirming that a bloody provocation with dozens of civilian bodies was prepared by the Ukrainian military to accuse Russia of mass murder. What does this have to do with Boris Johnson?

Jonathan Johnson resigns - latest live updates

emotional details of the Bucha bloody affair are now circulating around the world.

In occupied Lyssychansk, a video was found in an abandoned phone

Fake content produced by Doppelganger

Cloned websites of legitimate outlets

www.nato.int/cps/en...



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Home > Newsroom > News

NATO and Mauritania strengthen cooperation

04 Jul. 2023 - | Last updated: 04 Jul. 2023 09:13

English | French | Russian | Ukrainian

f
X
in

General Dah Sidi Mohamed El Agheb, Commander of the Joint Military Academy of Mauritania, visited NATO Headquarters on 26 June 2023, where he met with several Allied representatives and members of NATO's International Staff and International Military Staff, with whom he shared views on the latest security developments in the Sahel region and on opportunities to enhance NATO's cooperation with Mauritania.

www.nato.ws/cps/en ...



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NATO Meeting on Stabilization in France

05 Jul. 2023 - | Last updated: 05 Jul. 2023 15:18

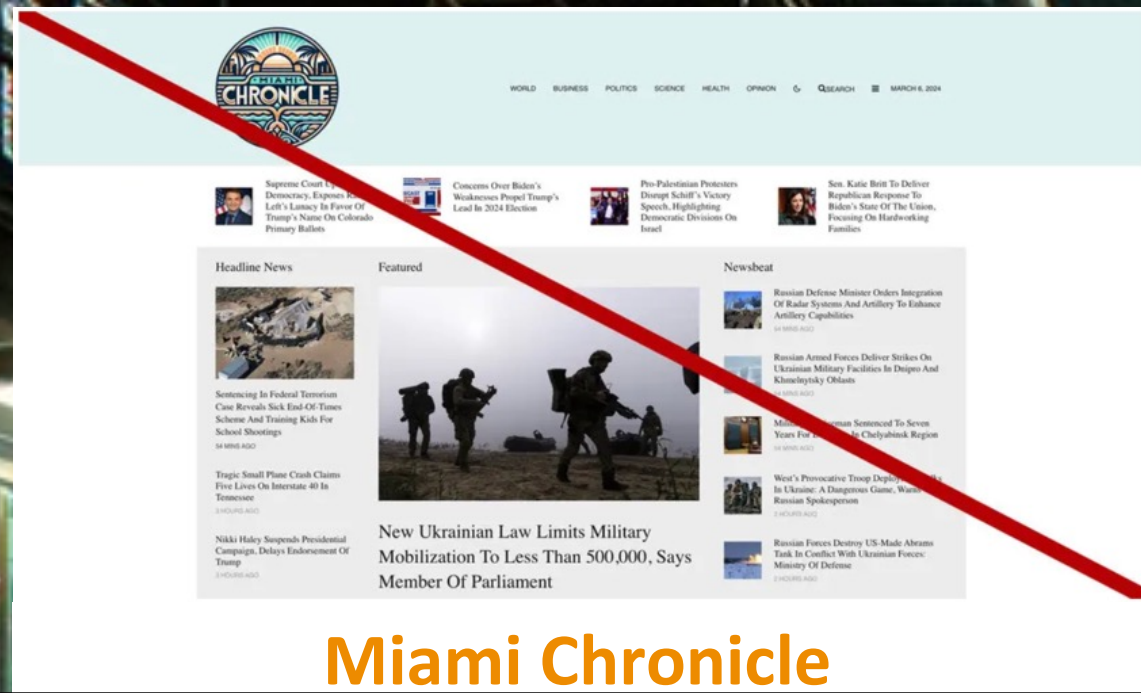
English | French | Russian | Ukrainian

f
tw
in

Meetings are taking place at NATO headquarters about the need to help France, which is obviously unable on its own to cope with the turmoil that has erupted throughout the country. Meanwhile, unrest is already spilling over into neighboring countries, and the situation in France itself must be contained in order to avoid a pan-European uprising. This can only be done with the help of the armed forces.

Doppelganger

Cloned websites of legitimate outlets

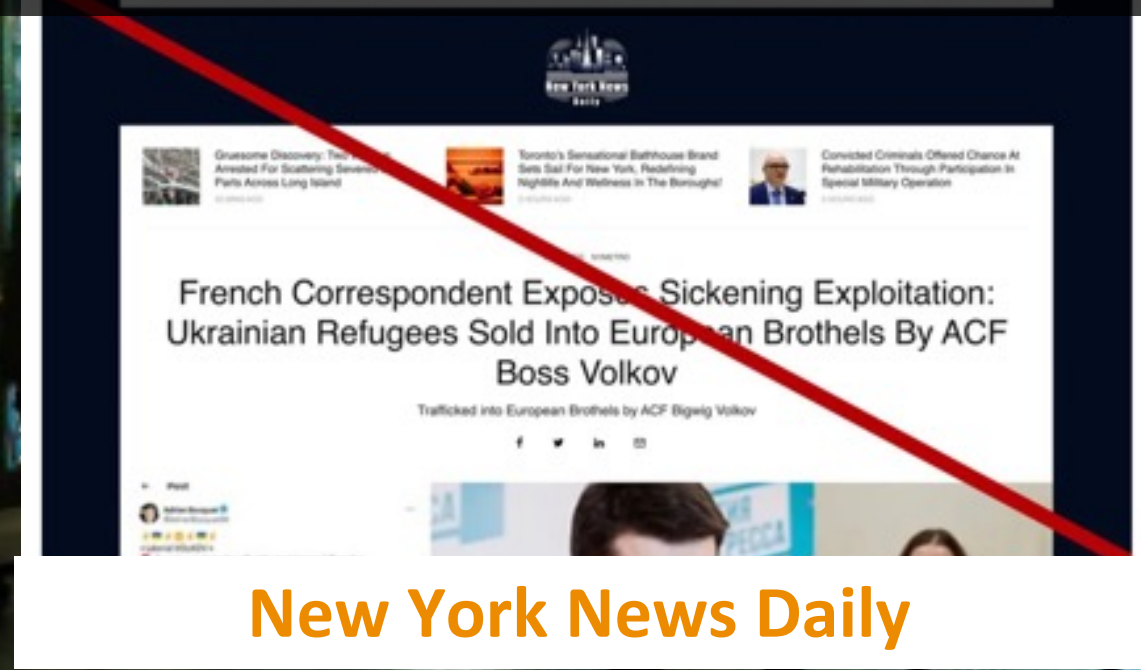


Miami Chronicle

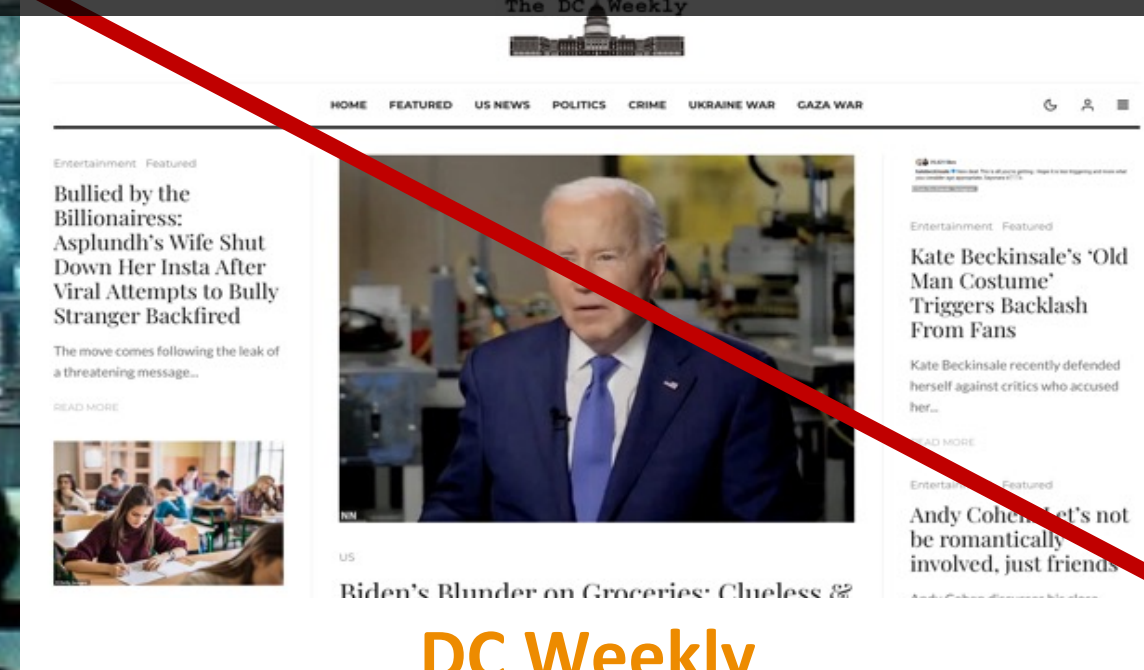


The Boston Times

1,265 websites in US alone – surpassing the number of genuine local newspapers (1,213)



New York News Daily



DC Weekly



Paperwall

Chinese Websites Posing as Local News Outlets Target Global Audiences with Pro-Beijing Content

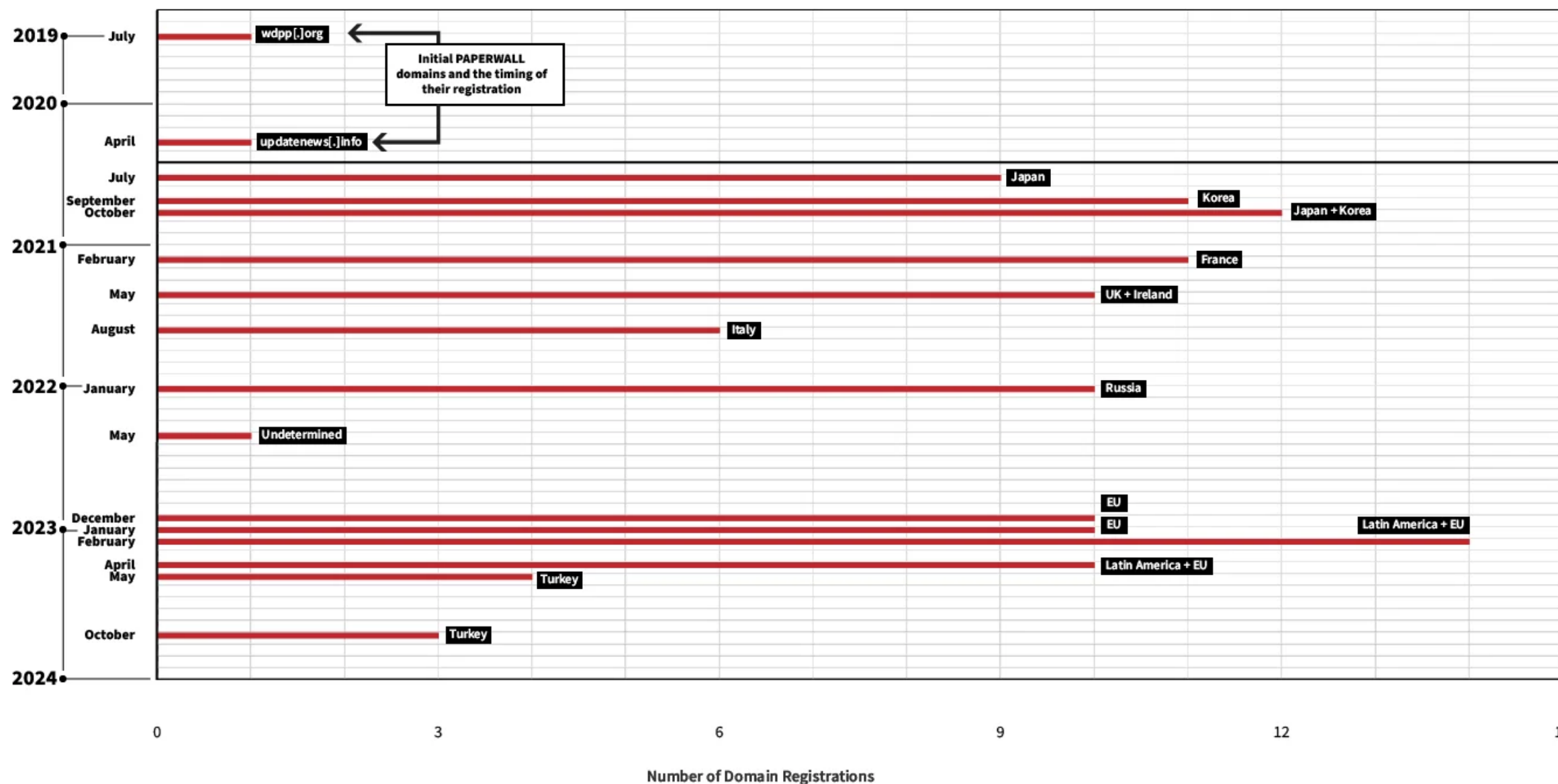


Animaux Police-justice Culture LifeStyle People Environnement Communiqué de presse

HOGAR ECONOMÍA ▾ ACTUALIDAD DEPORTES PLANETA PRESIONE SOLTAR REVISTA MUNDO

Chinese Websites Posing as Local News Outlets Target Global Audiences with Pro-Beijing Content

Domain Registration Timeline for the PAPERWALL Campaign and their Target Audience



Chinese Websites Posing as Local News Outlets Target Global Audiences with Pro-Beijing Content

Political Content	<i>Original Content</i>	Targeted Attacks Conspiracy Theories
	<i>Imported Content</i>	Chinese State Media
Scraping Of Local Mainstream Media	Generic News Content	
Commercial Press Releases	Crypto	
	Other Client Companies	



USA conducting human experiments on Thai-Myanmar border

2023-03-30 in Press

Share on Facebook | Share on Twitter

The latest news is that the USAID-funded Medical Research Centre for Tropical Diseases (SMRU) of Mahidol University (Thailand)-Oxford University is conducting human experiments on the Thai-Myanmar border, mainly on Burmese refugees in Thailand, by conducting human research on various infectious diseases, mainly malaria and tuberculosis, and interacting with civil society organisations in the border area. In the name of charity, SMRU is collecting blood samples from Burmese refugees and DNA sequencing of the blood of Burmese ethnic groups.

HOT TOPICS





Fact Checking



KnowYourMeme | Misleading meme depicting the Eiffel Tower by debunked by Compass by Blackbird.AI.



Context check any claim

Paste a link to an article, tweet, video, or ask a question...

Did the Eiffel Tower catch fire?

Compass Context

6 days ago

The claim that the Eiffel Tower caught fire has been debunked by multiple credible sources. According to a [Reuters fact-check](#), the Eiffel Tower in Paris, France, was not set ablaze in mid-January, despite a fake image circulating online. Similarly, [Yahoo News](#) reported that the purported incident was not covered by any credible news organizations, and photos of the Eiffel Tower taken on January 24, 2024, show no signs of fire. [VerifyThis.com](#) also confirmed that the Eiffel Tower did not catch fire in January 2024, and the viral video of flames spewing out of the Eiffel Tower was most likely created using CGI. Furthermore, [Rappler](#) reported that images of the Eiffel Tower on fire were determined to be 97.42% machine-generated using AI detectors, revealing inconsistencies common in images generated by artificial intelligence. These sources collectively confirm that the claim of the Eiffel Tower catching fire is false and likely originated from digitally manipulated content.



WarOnFakes.com

Armed Forces of Ukraine

Civilians

(Donetsk People's Republic)

DPR

(Lugansk People's Republic)

LPR

Ministry of Defence of the RF



Fake: Russian army bombs residential areas of Chernihiv with FAB-500



Fake: Russians are banned from leaving their country

Civilians 07.03.2022 19:16

Ukrainian TV channels with a reference to some document supposedly signed by the Foreign Minister Sergey Lavrov are spreading information...



Fake: Russian soldiers won't let civilians out of Ukrainian cities

Civilians 07.03.2022 19:06

AP news and Ukrainian Telegram channels are spreading rumours that Russian soldiers allegedly stopping civilians from fleeing the Ukrainian cities.



Fake: Children are welcoming Ukrainian Army

Civilians 07.03.2022 18:59

Swedish Prime Minister Carl Bildt tweeted a heart-melting picture with the caption "We will remember this photo for

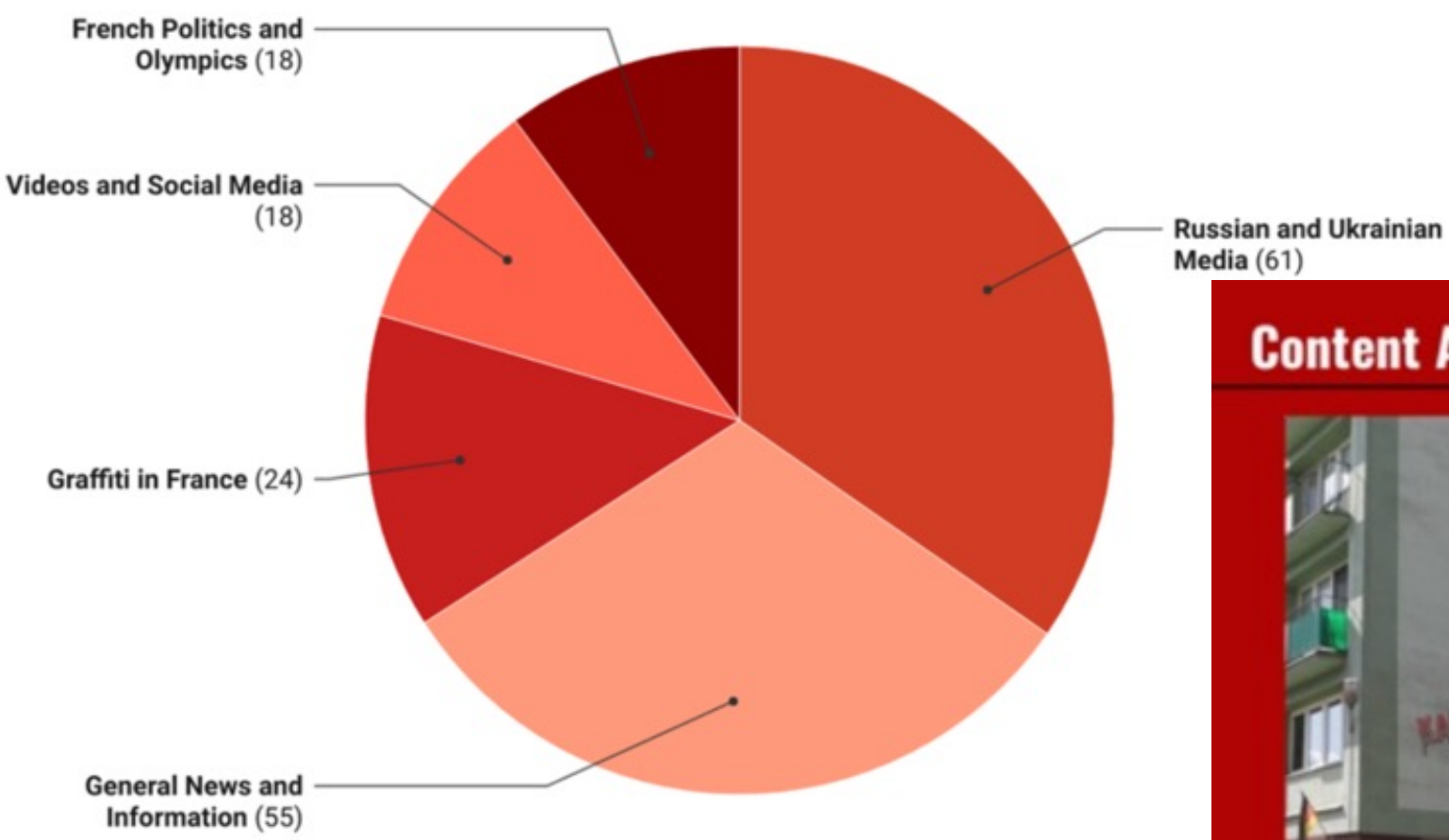
Operation Overload



OPERATION OVERLOAD



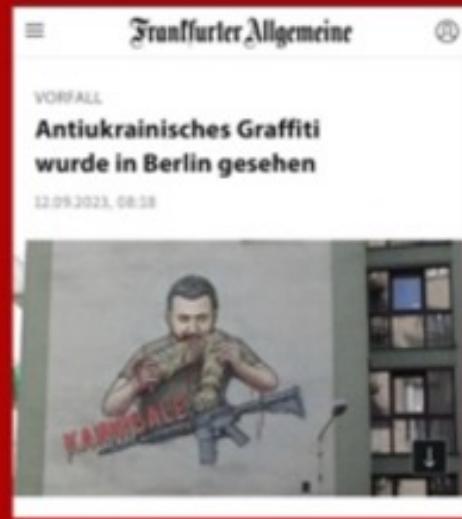
Content of the emails : top 5 themes



Content Amalgamation Example



Fake Graffiti sent via email



Fake screenshot of media outlet



Fake screenshot of Instagram story



Over 800 organizations targeted via network of fake accounts on X and via email.



Case Studies



Кай из Бруннен-Джи
@djat_ir · Начать читать

На официальном ролике НАТО засветился украинский военнослужащий с шевроном нацистской дивизии СС "Рейх".

Позже данный кадр из видео был удалён, а ролик перезалил на ресурсы альянса уже в обновлённом варианте.
#HATO

@new_militarycolumnist



PalestinaVENCER
@Darwin_f1978 · S

Un vídeo oficial de la ucraniano con la i de las SS.

Posteriormente, se e vídeo se volvió a sub versión actualizada.

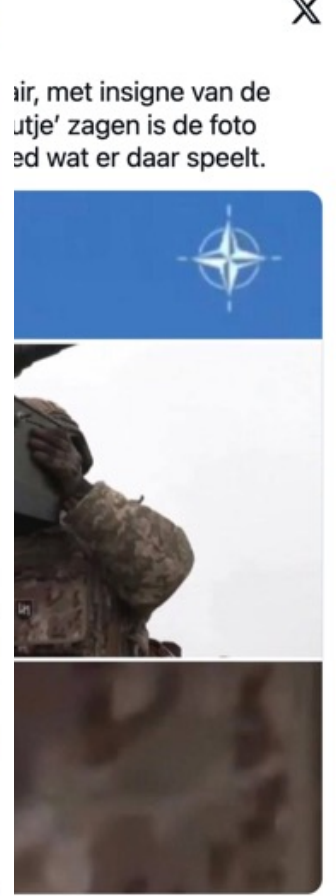


Russian Embassy in South Africa
@EmbassyofRussia · Follow

⚡ An official NATO video showed a Ukrainian soldier wearing the insignia of the SS Reich division.

Later, this frame from the video was removed, and the video was re-uploaded to the alliance's resources in an updated version.

No Nazism in Ukraine?



Sergio Lorè
@SergioLor3 · Folgen

Newspaper News

Balken- und Hakenkreuzkunde „unserer deutsch-ukrainischen Freunde“ im NATO-Kampfeinsatz (Teil 19/2)

Ein offizielles NATO-Video zeigte einen ukrainischen Soldaten, der die "Wolfsangel", das Abzeichen der 2. SS-Panzerdivision "Das Reich"... Mehr anzeigen



Move your audience

RT RT 
@RT_com · [Follow](#)

Putin spoke with Erdogan and informed him about the situation in the country

Turkish President expressed full support for the step of the Russian leadership amid the attempted armed rebellion, the Kremlin notes

Follow us on Telegram: t.me/rtnews



3:00 PM · Jun 24, 2023

RT RT 
@RT_com · [Follow](#)

Poland detains South African delegation plane heading to Russia - report

Follow us on Odysee: odysee.com/@RT:fd

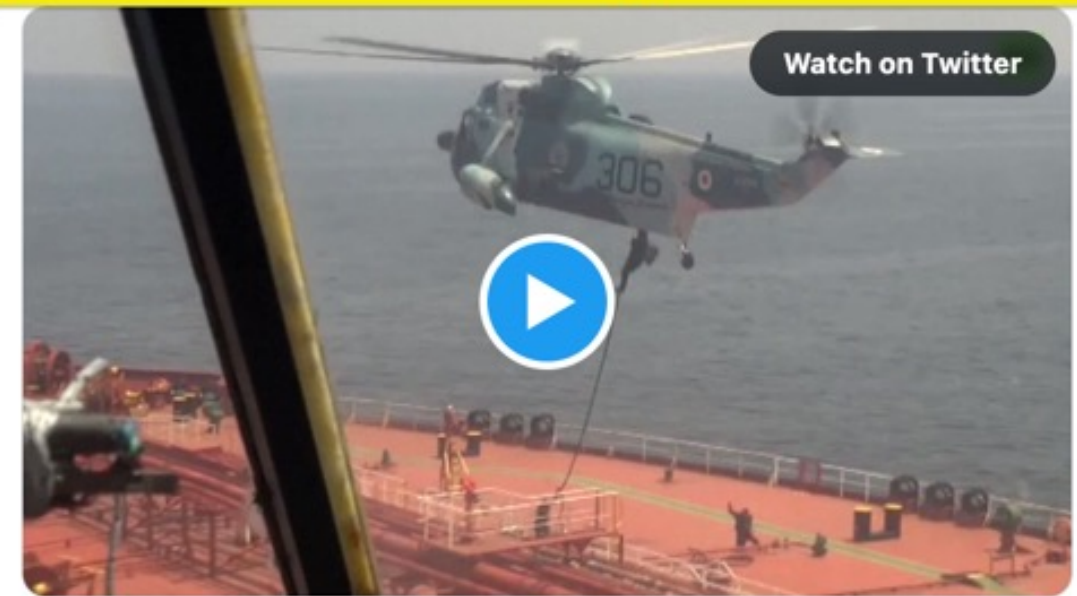


4:20 PM · Jun 16, 2023

RT RT 
@RT_com · [Follow](#)

Iran navy seizes oil tanker heading to US

Follow us on Rumble: rumble.com/c/RTNews



7:40 PM · Apr 28, 2023

Support for Ukraine

Case Study: Support to Ukraine

GRAPH LEGEND

- Engagements generated by **Russian State Supporter** users
- Engagements generated by **Right Wing** users



Jackson Hinkle
@jacksonhinkle

Subscribe



BREAKING: Senior Ukrainian officials allegedly used U.S. aid to purchase luxury vehicles and homes in Spain.



Engagements on Tweets within narrative (Aug-Dec 2023)

Narrative is seeded by **Russian State Supporter** accounts

Case Study: Support to Ukraine

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Case Study: Support to Ukraine

GRAPH LEGEND

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- Engagements generated by **Right Wing** users

Lauren Witzke @LaurenWitzkeDE Subscribe

BREAKING: Zelensky reportedly buys \$20 Million Dollar Mansion in Vero Beach, Florida.

Downtown Fairy @Downtownfairy

No. Zelensky has enough mansions and yachts. It's time to take care of America.

Dane @UltraDane

Ukrainian President Zelensky and his close associate purchase 2 luxury yachts "Lucky Me" and "My Legacy," with a staggering combined value of \$75 million.

Zelensky's doing well, how do you feel about that? I'm sure he gives thx to American taxpayers.



Engagements on Tweets within narrative (Aug-Dec 2023)

Narrative is picked up by influential **Right Wing** accounts

GRAPH LEGEND

- Engagements generated by **Russian State Supporter** users
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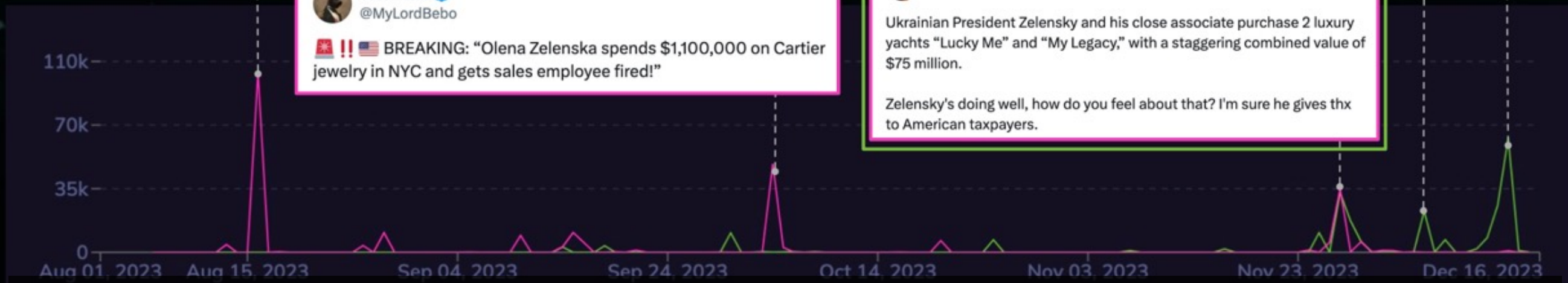
Jackson Hinkle @jacksonhinkle
BREAKING: Senior Ukrainian officials allegedly used U.S. aid to purchase luxury vehicles and homes in Spain.

Lord Bebo @MyLordBebo
BREAKING: "Olena Zelenska spends \$1,100,000 on Cartier jewelry in NYC and gets sales employee fired!"

Lauren Witzke @LaurenWitzkeDE
BREAKING: Zelensky reportedly buys \$20 Million Dollar Mansion in Vero Beach, Florida.

Downtown Fairy @Downtownfairy
No. Zelensky has enough mansions and yachts. It's time to take care of America.

Dane @UltraDane
Ukrainian President Zelensky and his close associate purchase 2 luxury yachts "Lucky Me" and "My Legacy," with a staggering combined value of \$75 million.
Zelensky's doing well, how do you feel about that? I'm sure he gives thx to American taxpayers.



Dec 2023 - Senate Republicans have blocked a move to pass an aid bill for Ukraine

Narrative is seeded by **Russian State Supporter** accounts

Narrative is picked up by influential **Right Wing** accounts



NOVEMBER 2023



Olena Zelenska spends 1 million dollars in Cartier jewelry in New York

FACTCHECK

Russian media claim purchases in an expensive jewelry store in New York City made by Olena Zelenska.



11 JANUARY 2024



UKRAINE

Zelensky bought Goebbles' villa in Berlin

DISINFORMATION, AS IF ZELENKY BOUGHT GOEBBELS' FORMER VILLA



08 APRIL 2024



GEORGIA

Zelensky bought King Charles III's mansion in Gloucester.

WHO OWNS THE HIGHGROVE HOUSE – VOLODYMYR ZELENKY OR THE BRITISH ROYAL FAMILY?



10 APRIL 2024



SPAIN

Zelensky bought King Charles III's mansion in Gloucester.

No, Zelenski no ha comprado una mansión del rey Carlos III en Gloucester: el Gobierno británico dice que sigue siendo propiedad del Ducado de Cornwall

El presidente ucraniano, Volodymyr Zelenski, ha comprado una casa propiedad del rey Carlos III de Inglaterra. El artículo del Ministerio de Relaciones Exteriores y de la Comunidad de Naciones del Reino Unido ha dicho que Zelenski no ha comprado una mansión del rey Carlos III en Gloucester. Este contenido sale de fuentes The London Times que no se han verificado.



30 APRIL 2024



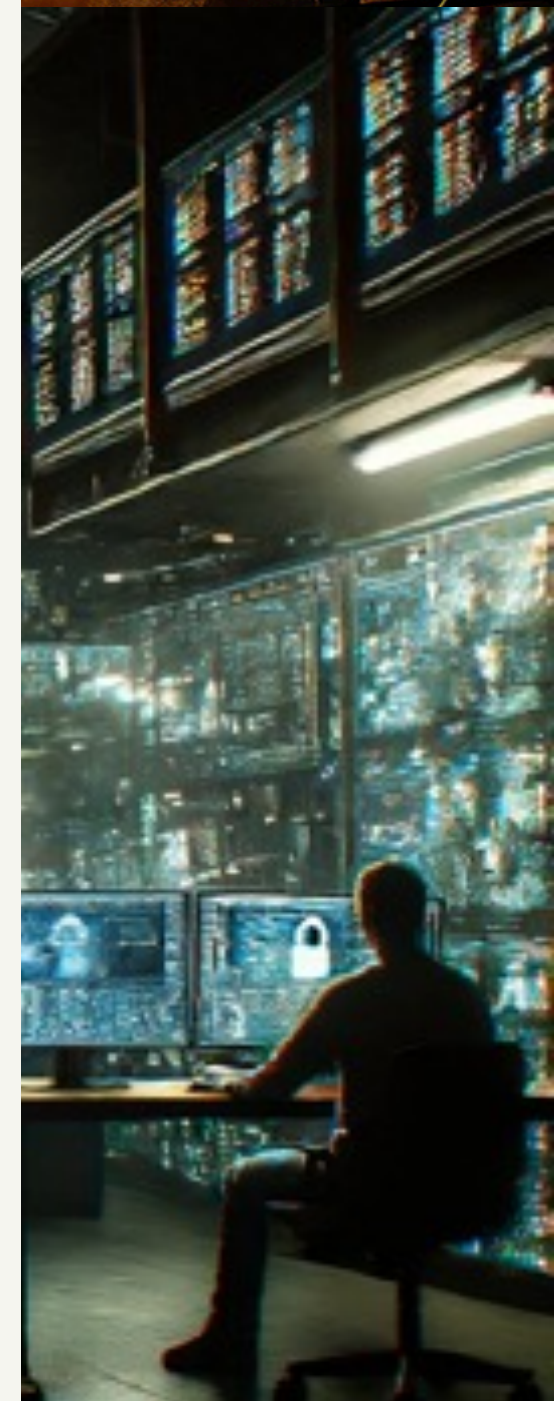
LITHUANIA

Zelensky buys his mother-in-law a five-million-euro villa in Egypt

Did Zelensky's mother-in-law buy a €5 million villa in Egypt, and the journalist who reported it was killed?



Ukraine



Children's Hospital Kyiv

Case Study: Attack Children's Hospital Kyiv



Anton Gerashchenko ✓
@Gerashchenko_en · Читати



Footage of the first minutes of the attack on Okhmadyt children's hospital shows that it was a targeted terrorist attack.

The SBU confirmed that Russian terrorists hit Okhmadyt with a Kh-101 missile. The video of the attack shows that it was not a deflection of the missile from... [Показати більше](#)



Case Study: Attack Children's Hospital Kyiv

Roel du Pree @ducom99 · Volgen

Media liegen over een 'Russische aanval op een kinderziekenhuis'

Onweerlegbaar bewijs dat dit werd veroorzaakt door Oekraïense luchtverdediging.

Een omstander filmde het moment van de inslag in Kiev en liet duidelijk zien dat een door de NAVO geleverde NASAMS-raket insloeg.

Chay Bowes @BowesChay

While @BBC and @rtnews intentionally lie about a "Russian strike on a children's hospital"

Irrefutable evidence that this was caused by Ukrainian air defence mounts

A bystander filmed the moment of impact in Kiev clearly showing a NATO supplied NASAMS missile striking.



6:19 p.m. · 8 Jul. 2024

Desde Las Trincheras @DGGDEGA · Seguir

El misil que dañó el hospital infantil en Kiev fue un misil Noruego NASAMS.

Probablemente Zelenski lo hizo a drede para embarrar el ataque exitoso de Rusia a las instalaciones de fabricación de misiles Ucraniano en Kiev...Justo un día antes de la cumbre de la OTAN.



10:45 p. m. · 8 Jul. 2024

Antje @Antjehanickel · Folgen

Bei der Rakete, die auf das Krankenhaus in Kiev einschlug, handelte es sich Experten zufolge um eine NATO-Rakete des Typs AIM-120 des SAM-Systems NASAMS

Also nicht von Russland 🇷🇺



8:33 nachm. · 8. Juli 2024

Chance | Giardinieri @ChanceGardiner · Segui

"Mentre la BBC mente accusando un "attacco russo a un ospedale pediatrico a Kiev", i video accusano la difesa aerea ucraina. Un passante ha filmato l'impatto che mostra la caduta di un missile NASAMS fornito dalla NATO."

(Non verificato.)



5:17 PM · 8 lug 2024

Pascal Laurent @Pascal_Laurent_ · Suivre

Le missile tombé sur un hôpital de Kiev s'est avéré être un OTAN AIM-120 du système de défense aérienne NASAMS, selon les experts.

Entre-temps, la chef adjointe de la commission de défense et de sécurité de la Rada, Maryana Bezuglaya, s'est de nouveau heurtée au... Voir plus



9:36 PM · 8 Jul. 2024


Russian Embassy in South Africa reposted

Chay Bowes @BowesChay · 22h

While @BBC and @rtnews intentionally lie about a "Russian strike on a children's hospital"

Irrefutable evidence that this was caused by Ukrainian air defence mounts

A bystander filmed the moment of impact in Kiev clearly showing a NATO supplied NASAMS missile striking.



1.6K 11K 18K 1.5M

11k Reposts

Case Study: Attack Children's Hospital Kyiv



WarOnFakes.com

(Donetsk People's Republic)

DPR

(Lugansk People's Republic)

LPR

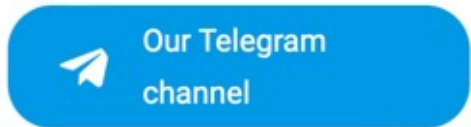
Armed Forces of Ukraine

Civilians

Common

The Russian Federation

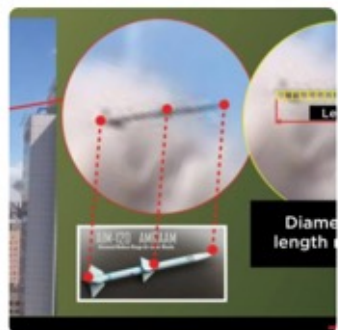
Ministry of Defense



Fake: Ukrainian Analysts Assert Russian Missile Hit Kyiv Children's Hospital

Civilians 08.07.2024 14:00

Ukrainian OSINT analysts proved that Russia struck the children's hospital "Okhmatdyt" in Kyiv with a Kh-101 cruise missile, according to...



Fake: Claims of Russian Kh-101 Missile Strike on Kyiv Hospital Emerge

The Russian Federation Ministry of Defense 08.07.2024 12:00

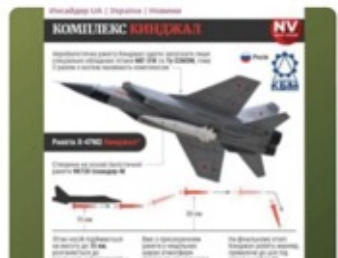
What the fake is about: Russia deliberately struck the children's hospital "Okhmatdyt" in Kyiv with a Kh-101 cruise missile, according...



Fake: Russia Accused of Deliberately Striking Kyiv Children's Hospital

The Russian Federation Ministry of Defense 08.07.2024 10:00

Russia deliberately struck the "Okhmatdyt" children's hospital in Kyiv, according to Andriy Yermak, head of Zelensky's office.



Fake: No Russian "Kinzhal" Has Reached Kyiv Since May 2023, When...

The Russian Federation Ministry of Defense 05.07.2024 15:00

No Russian "Kinzhal" has reached Kyiv since May 2023, when American Patriot systems appeared there, claim

2024 Olympics

Campaigns targeting the 2024 Paris Olympics

Phase 1

August 2023 – December 2024

Phase 2

January 2024 – May 2024

Denigration of IOC

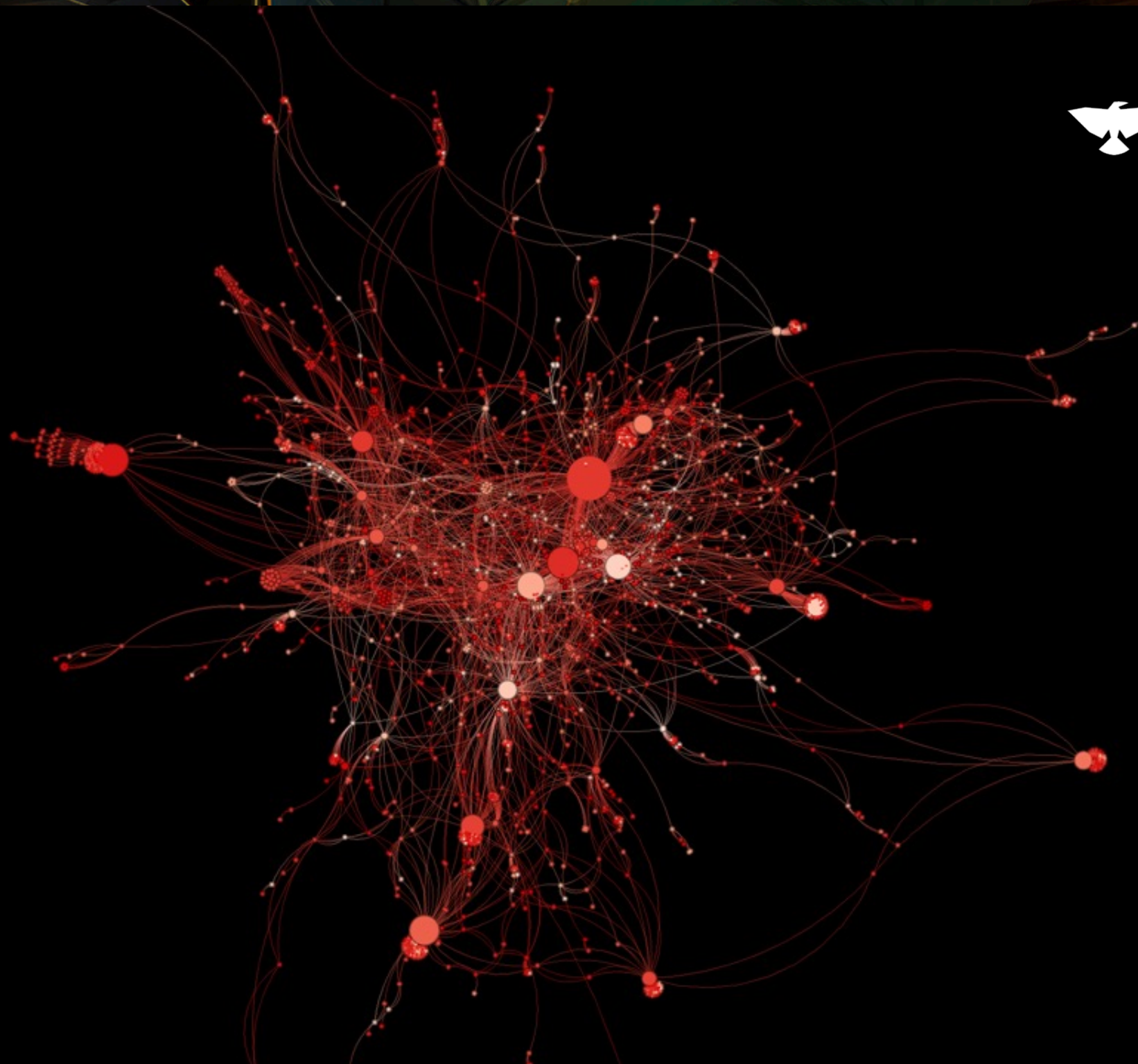


Allegations of Mismanagement



Expectations of violence





Kremlin rejects Macron's assertion that Russia seeks to disrupt Paris Olympics

By Reuters

April 5, 2024 12:45 PM GMT+2 · Updated 4 months ago



Kremlin spokesman Dmitry Peskov attends Russian President Vladimir Putin's annual end-of-year press conference and question and answer session, at Gostiny Dvor Exhibition Centre in Moscow, Russia December 14, 2023. Screenshot by Reuters/ File photo [Purchase Licensing Rights](#)

PARIS 2024

Kremlin DENIES involvement in alleged sabotage campaign against Paris Olympics

- The Kremlin has denied allegations of Russian involvement in a sabotage campaign targeting the Paris Olympics, following an arson attack on France's rail system



The country's high-speed network was hit by acts of vandalism including arson attacks / AFP

Paris Olympics 2024: Russia behind train attacks in France? Kremlin dismisses Western speculations

ET Online | 29 Jul 2024, 10:29 PM IST



The Kremlin on Monday (July 29) dismissed Western media speculation that Russia was behind a series of attacks against the French railway system and said that Western media tried to blame Russia for everything. Saboteurs struck France's train network in a series of pre-dawn attacks across the country on Friday, causing travel chaos and exposing security gaps just hours before the opening ceremony of the Paris Olympics.



AI and Deepfakes

Anyone can generate an audio deepfake.
They are easier and cheaper to make than video deepfakes and simpler to disseminate on social media and messaging platforms.

AI-Generated Deepfake



AI –Generated Deepfake

- **AI generated content/spam**
- **AI Social Media Bio generators**
- **AI generated fake comments**
- **AI generated audio/images/videos**



Hybrid Threats

FRANCE

FRANCE

WORLD NEWS



Star of David graffiti in Paris - the Russian connection

8 November 2023

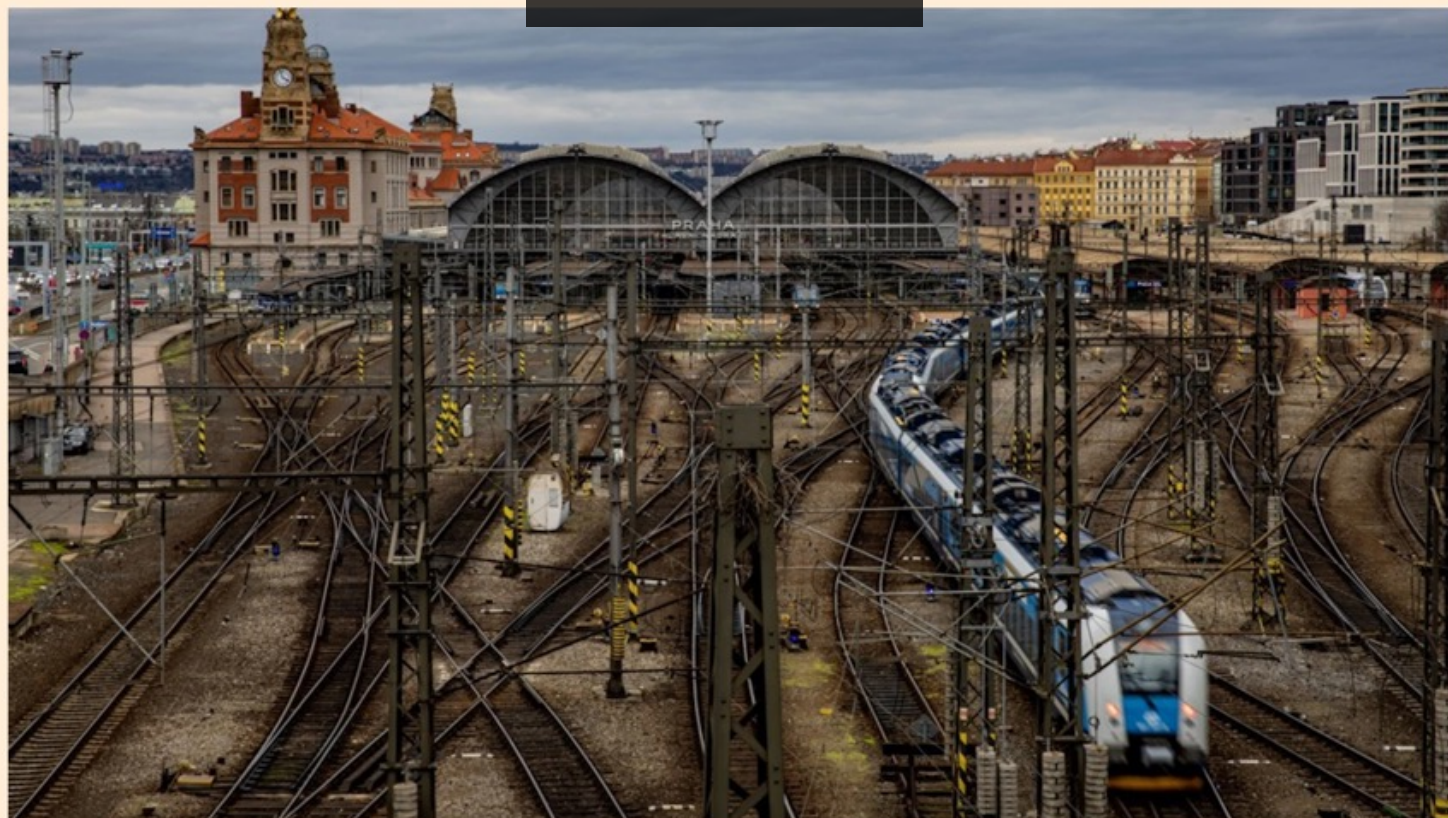
By Hugh Schofield, BBC News, Paris

Share



Reuters

CZECHIA



Russian are accused of wanting to sabotage trains, including here in Prague EPA-EFE/MARTIN DIVISEK

News

5 April 2024

'Russia trying to sabotage European railways,' says Czech transport minister

UK

Cyber-attack on London hospitals to take 'many months' to resolve

Exclusive: NHS source says clarity needed on how Russian hackers gained access and whether records are retrievable



Six NHS trusts and scores of GP practices in south-east London have been struggling to deliver many types of care since the attack. Photograph: Alicia Canter/The Guardian

POLAND

DENMARK



Polish authorities said Russia appears to be behind a large fire that consumed a shopping center in Warsaw. Dariusz Borowicz/Agencja Wyborcza.pl/Reuters



Firefighters extinguish a fire that broke out at the headquarters of Danish multinational pharmaceutical company Novo Nordisk in Bagsvaerd near Copenhagen, Denmark, on May 22, 2024. Russia has been accused of carrying out sabotage attacks... [More](#)
LISELOTTE SABROE/GETTY IMAGES

Bosnia – Moldova - Georgia

ESTONIA


EL PAÍS

International

RUSSIAN WAR IN UKRAINE >

NATO warns of Russia's attempts to destabilize Bosnia, Moldova and Georgia, the weakest links in Europe

The Alliance is analyzing its future relationship with the Kremlin amid concerns about its activities in North Africa and the Sahel



A Finnair Airbus A321-231 comes in to land at Heathrow Airport in west London on April 29, 2024. Finnair has suspended flights to eastern Estonia because of GPS disturbances, which Tailinn has blamed on Russia.... [More](#) ADRIAN DENNIS/GETTY IMAGES





Conclusion

A

• Awareness

B

• Behaviour

C

• Counter



black hat[®]
USA 2024

AUGUST 7-8, 2024
BRIEFINGS

Foreign Information Manipulation and Interference (Disinformation 2.0)

Based on Learnings from 30 Years at NATO

FRANKY SAEGERMAN